

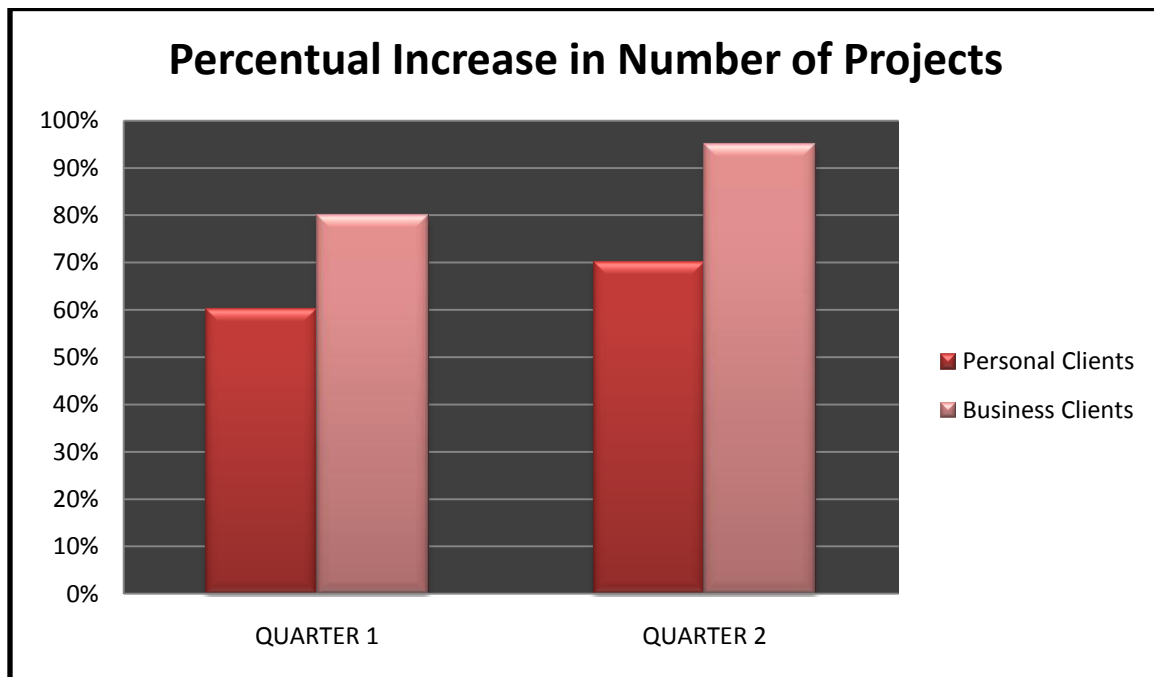
# **WORDEXPRESS**

**Multilingual Solution Worldwide**

## **FALL 2010 QUICKNEWS**

Dear Client,

We are proud to announce that **WordExpress** is back on the road to success! For the past two seasons, we have achieved a substantial increase in the number of projects. We would like to thank all our clients, the ones who have been with us for years and the ones who recently started using our services, for your trust and respect. It is a pleasure to work with you; we appreciate your loyalty and we will always do our best to fulfill your expectations.



We thought that this is a good opportunity to draw your attention to our **Yearly Discount Contract**. This simple contract is offered to our current business clients and is meant to be a reward for their loyalty. It grants substantial price reductions from our standard rates in exchange for selecting WordExpress exclusively as your supplier of translations, interpretations and related language services. The discounts apply progressively in proportion to the dollar amounts of projects you place with us over the course of each year. Please click here to view our **Yearly Discount Contract**.

**For any questions on how to sign up for this contract please contact our Client Care Department at (310) 260-7700, Ext. 125.**

We are pleased to introduce our new **Client Care Manager**, Coralie Cervello. Coralie has an academic and professional career spanning three continents, Africa, Europe and America. She holds a Bachelor's degree in Modern Arts from the Sorbonne as well as a Master's degree in Communication from the New York Institute of Technology. She was selected out of more than 50 candidates and, together with our Client Care Consultants, she will make sure that your projects are treated with utmost professionalism. Coralie is looking forward to working with you and will do everything to ensure a successful collaboration. Feel free to contact her at any time for:

- *Any information about our services*
- *Details about our Triple Guarantee*
- *Suggestions about discounts and yearly agreements*
- *Free oral quotations and written estimates*

Her extension is **125** and her direct e-mail address is [ccervello@wordexpress.net](mailto:ccervello@wordexpress.net)

WordExpress provides highest quality (written) translations and (oral) interpretations and related services in more than 100 languages at extremely competitive prices.

**WORDEXPRESS offers a TRIPLE GUARANTEE on all language services:**

**1. Guaranteed Quality 2. Guaranteed Price Competitiveness 3. Guaranteed on-time Delivery**

At WordExpress we develop mutually beneficial long-term relationships with our clients, relationships that are built on trust and respect. We would like to be your exclusive supplier of written translations and oral interpretations!

We are always at your service so feel free to contact us with your questions.

Best Regards,

Your **WordExpress** Team



American Translators Association (ATA)



WordExpress is in compliance with the stringent quality standards of ISO 9001



***WORDEXPRESS***

**Multilingual Solution Worldwide**

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